

## Part II: Professionals standards

### Synopsis

The core obligations of solicitors and applying the SRA Code of Conduct in commercial practice.

We can deliver parts I, II and III of the PSC Client Care & Professional Standards separately, or all together over 2 days. Just let us know and we'll fit in to suit you!

### Duration

6 hours

### Format

Small group discussions, individual and in-tray exercises, plus video reconstructions

### Delegates

Trainee solicitors  
Maximum 20 per course

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### Outcomes

As a result of this course, you will:

- be familiar with recent developments in regulation and organisation of the profession
- understand the core obligations (including firm management)
- understand key risk areas and how to avoid breaches
- understand the firm's procedures and apply the firm's approach
- understand duties beyond those owed to clients

### Content

1. The Profession – update
2. Risk management
3. Attracting business
4. Costs information, estimating and billing practices
5. Confidentiality and the duty of disclosure
6. Working with information barriers
7. Conflicts of interest
8. Undertakings
9. Litigation duties
10. Duties to third parties