

## E-learning: SRA Standards and Regulations

### Synopsis

On 25 November 2019 the SRA Standards and Regulations replaced the SRA Handbook. There are now seven Principles instead of ten, and two codes of conduct, one for Individuals and one for Firms.

This e-learning course provides everything solicitors need to know to make sure they understand their obligations under the new regime.

### Duration

90 minutes

### Format

E-learning

### Delegates

Solicitors, Registered European Lawyers, Registered Foreign Lawyers, anyone who needs to understand lawyers' duties under the new SRA Standards and Regulations.

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### Outcomes

As a result of completing this course you will know:

- The seven new Principles *for solicitors and law firms*
- Your duties under the new Code for Individuals
- Your firm's duties under the new Code for Firms
- What has changed from the old Solicitors' Handbook
- How the SRA will enforce the new Standards and Regulations
- Your reporting duties under the new regime

### Content

- An overview of the new regime
- The revised Principles
- The Code for Individuals and the Code for Firms
- Quiz

The course covers the changes from the old SRA Handbook such as

- A new principle of honesty – how does it work alongside the principle of integrity?
- A new duty not to waste the court's time.
- Reinforced duties for supervisors in relation to the work and competence of their teams.
- Changes to the exceptions to the duty of disclosure to clients
- Reporting obligations which may (or may not) be satisfied by notifying your COLP.
- A new duty to take remedial action if a client suffers loss or harm when things go wrong
- A time limit for providing prescribed information to clients when a complaint has not been resolved to their satisfaction.